ABBEY'S AUDIO RESPONSE TELLER

Make account inquiries, transfers, withdrawals, and more... anywhere and anytime (24 hours a day, 7 days a week) over the telephone. Abbey's Response Telephone Banking Service offers a Toll Free Telephone Number for your convenience. Local 937-898-0281 Toll Free 800-222-3989

Follow the audio menu prompts. You will need your account number(s), sub account number(s) and PIN (**Personal Identification Number**). If you don't already have a PIN number, please ask for one the next time you are at our office.
To receive information on your account you will need to enter a two digit suffix. The suffix for your regular savings account is "00". See chart for typical 2 digit sub account numbers.

Please keep the following "Otto Teller" Navigation Guide for Reference:

"OTTO" Teller Navigation Guide
937-898-0281 • 937-898-2807 • 937-898-2664 • (800) 222-3989
(A PIN NUMBER IS REQUIRED)

> **2 DIGIT SUB ACCOUNT #'s**
> **Savings:** 00
> **Checking:** 09
> **IRA: Either** 04 or 08
> **Christmas Club:** 05
> **Escrow:** 06
> Other Savings Clubs (i.e., 01, 02, 03, 07)

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WELCOME
    PRESS 1 for **English**; 2 for **Spanish**
MAIN MENU
    PRESS 1 for Office Hours and Location
    PRESS 2 for Rates and Announcements
    PRESS 3 to Access Your Member Account
    PRESS 4 to Repeat
    PRESS 0 to Exit
MEMBER ACCOUNT
    ENTER Account Number, followed by the # Key
    ENTER Pin Number, followed by the # Key
        PRESS 1 for Account Balance
        PRESS 2 for Statement Information
        PRESS 3 for Money Transactions
        PRESS 4 to Switch the Account Number
        PRESS 5 to Change Pin Number
        PRESS 0 to Exit
ACCOUNT BALANCE
    PRESS 1 for Share Balances
    PRESS 2 for Certificate Balances
    PRESS 3 for Loan Payoff Balances
    PRESS 0 to Return to Member Account Menu
STATEMENT INFORMATION
    PRESS 1 for Last 25 Transactions
    PRESS 2 to have a Statement Mailed to your address
    PRESS 4 to check the status of a check
    PRESS 5 to check the status of your last 25 checks
MONEY TRANSACTIONS
    PRESS 1 FOR Withdraw by check
    PRESS 2 to make a Transfer
    PRESS 3 to make a Loan Payment
    PRESS 4 to make a Credit Card Payment
    PRESS 0 to Exit